



Pet Grooming Release Form

First and foremost, the safety and well being of your pet(s) is of highest importance. Ensuring that your pet remains safe and well cared for is our first responsibility and as such we take it very seriously. Due to unpredictable behavior of animals, situation arise that are unexpected.

The **health** and **safety** of each pet is The Pink Poodle main priority! If we feel the safety or well being of your pet and/or our staff is in jeopardy, a muzzle may be use, additional fees may apply (such as our "Special Handling" fee), discontinued or refused services . If we are unable to provide grooming services to your pet, we ask that you pick up your pet within (2) two hours. An additional fee of \$12.00/ per hour will be charge for each additional hour.

Allergies

The Pink Poodle is not responsible for any allergic reactions resulting from the manufacture-recommended use of any products. Please consult your veterinarian prior to having your pet treated if you have any questions concerning your pet sensitivity to such treatments.

Matted pets

Please be advised that: In cases where pets are **MATTED**, it puts that pet at a higher risk for getting clipper burn, nicks/cuts and even a Hematoma. Therefore, we stress the importance of regular grooming. It is the pet parent responsibility to properly brush/comb their pets' hair regularly (same as if you would care for your own hair daily).

The Pink Poodle is not responsible for any nicks, cuts, or clipper burns that (likely to) occur to pets that are matted.

We do not practice de-matting a pet's coat, it is inhumane. If your pet ever comes in matted our stylists will have no other choice but to **SHAVE** your pet coat down to a **SHORT SUMMER CUT** and **EXTRA fees will apply!**

(Pet parent initials)

Vaccinations

The Pink Poodle encourage all pets receiving grooming services to be up to date on ALL vaccinations. However, we only require pets to be current on Rabies vaccinations if they are just receiving grooming services. It is important that you know even if your pet is up to date on all his/her vaccinations your pet can still get kennel cough and other health issues. Remarkably like getting a flu shot and still catch "The Flu" and the same way kids in daycare can pass on "The Pink Eye" to one another, this also apply to dogs. The Pink Poodle is not responsible for transferring of kennel cough or any other upper respiratory infections.

PAYMENT

- 1.) I understand that due to the nature of pet grooming all quoted prices prior to grooming my pet are only estimates. Final price will depend on temperament of each pet, and the condition of its coat. Upon physical inspection of my pet by a “Pet stylists”, or “Bathers”, a good faith estimated price will be provided. Extra charges may apply for pets that are matted, have fleas and/or difficult to manage. Often, we are not aware of these extra charges until we have begun the grooming process, because of this the price originally quoted at drop off could increase.
- 2.) Payment is due at pick up (cash or card only).
- 3.) I understand The Pink Poodle inc. has the right to refuse service to me and my pet at any time for any reason.

FLEA & TICK POLICY

All pets should be flea and Tick free. Spa guests with signs of fleas and ticks will be charge additional fee. Spa guests that are covered in fleas and ticks will not be permitted to check-in and Deposit will not be refund or credited to your account. Please consult your veterinarian for recommendations on monthly flea and tick prevention prior to your visit here.

GROOMING SATISFACTION

_____ **Initial**

The owner and employees of The Pink Poodle make their best effort to interpret the grooming instructions given. All grooming is guaranteed for 72 hours. Anything that is brought to our attention, within reason, will be fixed free of charge. After 72 hours, any work done will be charged an additional groom fee.

SERVICE REFUND

While we make every effort to make our customers as happy as possible, all service sales are final. We are more than happy to fix anything brought to our attention within 72hr. However, we are a small business and unfortunately cannot offer refunds on grooming, Daycare services and deposits made.

CANCELLATION POLICY

At the Pink Poodle Spa & Boutique we take time to prepare for your scheduled appointment before your arrival. We are committed to providing you all with exceptional service. When a client cancels without giving enough notice, they prevent another client from coming in. Please give us a 24-hour notice (or 48-hour notice if booking 2 or more pets) to notify us of any changes or cancellations. We understand that life’s circumstances sometimes prevent you from keeping your appointments, but if a 24 hour (or 48 hour if booking 2 or more pets notification is not given, you will be charged a \$20.00 fee per pet for the missed appointment(s).

_____ **Initial**

LATE ARRIVAL POLICY

We aim to make your visit a pleasurable one. In our efforts to make your pet visit more comfortable and minimize their wait time, our Spa has implemented a late arrival policy.

If a client is more than 30 minutes late for an appointment, we will need to reschedule and a “No Show” fee of \$20.00/ per pet will be added to your bill.

_____ **Initial**

LATE PICK UP POLICY

- 1.) I understand that the Grooming Salon close at 6:00pm and that I am given a 15-minute grace period to pick up my pet. Each additional minute there after, I will be charge a \$1.00/per minute for each additional minute.
- 2.) I also understand that if I am not there to pick up my pet at the store closing time (7:00pm), that in addition to “Grooming, and late pick up fees. I will also be charge an over night fee of \$25.00/per night, per pet.

PHOTOGRAPHS: I understand that photographs, video, or digital recordings are taken of the facility, pets, customers, and staff on a regular basis for, among other things, use in advertising by The Pink Poodle inc. I acknowledge that such images, together with prints and copyrights, therein are the property of The Pink Poodle Inc. I give The Pink Poodle inc. my consent, permission, and authorization, without compensation to me, to use, reproduce, and alter the images, in print and electronic format (including the Internet), either alone or in compensation with other texts and graphics. I waive my right to approve the finish photograph, advertising copy, print material or electronic files that may be used in conjunction with images.

LIABILITY

- 1.) I (owner/pet parent) understand that if my pet has a history of aggression or biting, The Pink Poodle inc. reserve the right to refuse service.
- 2.) I understand that I am liable for any medical expenses and damages that result from injuries cause by my pet.
- 3.) I expressly waive and relinquish all claims against The Pink Poodle inc. its employees, volunteers, Board members, property owner(s), financial supporters, and representatives, except for those arising from negligence on the part of The Pink Poodle inc.
- 4.) I have disclosed to The Pink Poodle inc. all known dangers associated with my pet.
- 5.) I understand that The Pink Poodle inc. is not responsible for allergic reactions resulting from the manufacture recommendations usage of any products. Please consult your vet prior to having your pet treated if you have any questions or concerning your pet sensitivity to such treatments.
- 6.) I understand The Pink Poodle is not responsible for any pre-existing medical conditions or aggravation of those condition, such as heart disease, arthritis, obesity, infections, or any other medical problems that may be affected by the grooming process.
- 7.) I expressly understand and agree The Pink Poodle inc. shall not be held responsible for any damages to my property.

- 8.) I understand that under no circumstances will The Pink Poodle inc. be liable for consequential damages.
- 9.) **Medical Release:** I understand that, if a medical emergency arises while my pet is receiving services at The Pink Poodle. It is imperative that we are immediately able to get them medical treatment at the closest available facility. The Pink Poodle will call ahead to veterinary offices in closest proximity geographically to insure they can handle the emergency present. Your pet will be rushed to the closest available facility for treatment and you will be notified. We will notify the owner after we have secured medical treatment center for the animal to avoid delays that may be caused by emotion on the part of the owner. Our goal is to get your pet medical attention as quickly as humanly possible, and any distractions may interfere with that process. I agree that The Pink Poodle inc. may use its reasonable discretion in seeking veterinary care on my behalf and I will be responsible for paying the vet bill and related expenses. Except those that occur from negligence.
- 11.) I authorize The Pink Poodle inc. to use the veterinarian of it's choice. I agree that the Pink Poodle inc. will not be liable for the actions and decision of the veterinarian. I also agree to be responsible for any reasonable fees assessed by The Pink Poodle inc. for emergency care and transportation.
- 12.) I authorize my veterinarian to share the medical records of my dog with The Pink Poodle inc. and other veterinarians. I assume full responsibility for payment of all veterinary services rendered, including, but not limited to diagnosis, treatment, necessary grooming, medical supplies, transportation and boarding. I agree to make such payments directly to the attending veterinarian or reimburse The Pink Poodle inc. if direct payment cannot be made. This agreement and waiver are valid from the date below and grants permission for future veterinary care without the need for additional authorization each time The Pink Poodle inc. cares for one or more of my pets.
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I hereby declare to The Pink Poodle inc. that I am the legal owner of my pet; that my pet has not been exposed to any infectious illness within the last (30) thirty days; I (the owner) have read this agreement in it entirely.

Pet owner's full Name(print): _____

Pet owner Signature: _____

Date: _____
